QuickThink Cloud

PATH

Utilising cloud hosting and responsive support for the effective functioning of finance teams across the globe.

About the Project

PATH is a non-profit health organisation based in Seattle, Washington, that aims to reduce health inequities, helping individuals, communities and economies thrive. As a non-profit with various streams of funding, PATH requires a tailored finance solution that enables effective reporting and control of the organisation's funding in North America and international locations.

The Journey with QuickThink Cloud

Operating in over 20 countries across 40 offices, PATH uses Unit 4 Business World to manage day to day finances, employee processes, project spends and incoming funds worldwide. Since implementation in 2018, PATH has been proactive in its approach to the Unit4 system, and eagerly looks to improve the solution, implement new modules and create a solution that fits the needs of their users.

When QuickThink Cloud North America launched, PATH took the opportunity to improve their system support and optimise cloud hosting for their international users. Following the migration in December 2020, QuickThink Cloud NA have continued to work closely with PATH's finance teams to tailor their solution, solve technical queries and streamline processes for the global non-profit.

QuickThink Cloud Services

Once PATH felt confident in QuickThink Cloud's ability to improve their Unit4 system, evidenced in test environments, PATH turned to QuickThink Cloud NA for technical support and system consultancy.

+ Cloud Hosting   **+** Technical Managed Service   **+** Application Consultancy

Outcomes

Faster Systems Worldwide

Once on the QuickThink 'Cloud', PATH's finance teams across the world noted considerable speed increases of up to 4x on their Unit4 system for regular functions, resulting in more effective processes.

Proactive Issue Resolution

PATH benefits from QuickThink Cloud NA's availability, knowledge, and responsiveness, as well as 24/7 automated monitoring that ensures the system is up and running at peak performance no matter the time of day.

Deeper Understanding

QuickThink Cloud NA work closely with PATH to detect, solve and understand issues within their system, creating a transfer of knowledge between the teams for effective future issue resolution.

"QuickThink Cloud is a trusted partner in PATH's continued efforts to provide the best support for our end users. Their willingness to tackle the most challenging of scenarios gives us great confidence we are fully supported for both cloud hosting and professional services. QuickThink Cloud's system knowledge is unparalleled and their global support model is a sigh of relief for our users throughout the world."

Shellee Taylor
Director of Revenue Accounting & Finance Systems