

About the Project

The globally renowned University of the Arts London is ranked 2nd in the world for Art and Design and attracts students from around the World. As a collegiate university spanning 13 sites with over 19,000 students, the University requires a highly available, cloud hosted Unit4 system tailored to its students.



The Journey with QuickThink Cloud

Since 2013, the University has been using Unit4 Business World for Finance, effectively managing data, streamlining business processes and introducing interfaces for increased capabilities. The University was an early adopter of cloud hosting, so reassurance and reliability in outsourced hosting was needed. Although the University have their own in-house data centre, internal teams wanted mission critical functions outside of a single point of failure, as availability and uptime are hugely significant to Higher Education institutions.

The University's previous hosting provider hosted outside of the UK and with the political climate changing the University wanted to ensure UK, GDPR compliant hosting. Following a recommendation, QuickThink Cloud took over technical managed support and cloud hosting for the University in early 2020. Now, the University benefits from zero downtime, a responsive support team and robust hosting they can trust.

QuickThink Cloud Services

Outsourcing technical services only when they need to, the University can rely on QuickThink Cloud to offer responsive support and instant issue resolution, as well as ongoing system monitoring and hosting.

- + Cloud Hosting
- + Technical Managed Service
- + System Upgrade
- + Integration Consultancy

Outcomes

Secure hosting they can trust

Disaster recovery and proactive managed service from QuickThink Cloud ensures compliance and data security with zero downtime for the University and its many users. Due to the responsiveness and proactive nature of QuickThink Cloud, any queries are investigated and the system continually monitored for peace of mind of the University's internal teams.

Accredited support providers

As a public sector organisation dealing with huge amounts of data, credentials of any support provider are key. QuickThink Cloud has the accreditations and experience the University required, including ISO 27001.

Futureproof solutions

Working in partnership to achieve a tailored Unit4 system adapted to the needs of the University, QuickThink Cloud and the University have ensured a scalable, reliable and adaptable solution geared to future demand.

"QuickThink Cloud are the perfect fit for University of the Arts London, providing us with a responsive, proactive approach tailored to our requirements. No issue is ever too big or complicated for the team, and they are always instantly available when we need them. The relationship we have developed with them is invaluable and has grown our trust and confidence in their service. I couldn't recommend QuickThink Cloud more!"

Helen Stephens
Associate Director of Finance

