

About the Project

Cairn Energy PLC is a leading independent oil and gas exploration and production company in Europe, with investment around the world and a listing in the FTSE 250 index. In handling so much data and financial information, Cairn Energy PLC's Unit4 Business World system must be highly secure and tailored.



The Journey with QuickThink Cloud

Cairn Energy PLC changed ERP application to Unit4 Business World in 2017, seeking the best solution on offer for their Finance and HR systems. When looking for Unit4-specific technical support and Database Administration (DBA), Cairn Energy PLC was introduced to QuickThink Cloud. As many of the QuickThink Cloud team had come from Unit4 directly, Cairn Energy PLC was assured of expertise and specialist knowledge.

Since the initial implementation of Unit4 Finance and HR systems, QuickThink Cloud has continued to provide technical support to Cairn Energy PLC's (already very adept) internal teams. Acting as part of the internal team, QuickThink Cloud delivers proactive issue resolution, specialist DBA knowledge, system recommendations and tailoring.

QuickThink Cloud Services

As an on-hand support provider, QuickThink Cloud delivers proactive and responsive support to aid Cairn Energy PLC's internal teams when system support is required.

- + Technical Managed Service
- + Migration Consultancy
- + Database Administration

Outcomes

Robust Database Administration

DBA is hugely important to the Cairn Energy PLC IT and Finance teams, who require Unit4-specific knowledge to successfully manage data and therefore, the organisation.

Help Desk Style Support

As Cairn Energy PLC already have skilled internal teams, QuickThink Cloud act as one of the IT team members to provide support, advice and issue resolution when required. Due to QuickThink Cloud's responsiveness and proactiveness, system security and continuity is never compromised.

Specialist Expertise

Cairn Energy PLC required Unit4 DBA experts who knew the system and its functions, as well as capabilities and possible issues. QuickThink Cloud, being Unit4 technical service providers, can answer queries and tailor the Unit4 system due to their extensive expertise.

"QuickThink Cloud provide reliable support and are always there when you need them. I highly recommend the friendly, incredibly knowledgeable team and their responsive service."

Julie Niven
Enterprise Products and Information Manager

